

Start-Ups Simplified

BlackDog IT Solutions-Your Partner in Business

In today's world, the effective and efficient use of technology is imperative to a successful long-lasting business. Partnering with the right IT team right out of the starting gate helps you get your business off on the right foot. Every new business, from the single desktop in-home business owner, to a multi-site organization can harness the power of technology to help meet their business goals.

We Focus on Technology, You Focus on Your Business

Your first priority as a business owner is to grow your business, not to try to become a technology expert. That's where we come in. BDITS specializes in the design, implementation and ongoing management of IT solutions for small to medium-sized businesses in the Twin Cities and surrounding suburbs.

From desktops to corporate data centers, BDITS provides cost-effective resilient IT solutions tailored to meet the unique needs of your business.

A New Approach

At BDITS, our goal is not only to provide superb customer service, but to build lasting relationships with our clients and *directly contribute to the success of their business*. Whether it's new server or network buildouts, new standardized desktops or monthly on-site visits to run day-to-day IT operations, our primary focus is the successful implementation and use of technology by our clients.



Unparalleled Service

Our client-centered philosophy to do "whatever it takes" is the cornerstone of our business.

BDITS not only provides highly specialized, personalized service and support - we build long-term relationships that empower businesses through the effective management of technology.

A Fortune 500 IT team

BDITS consultants possess diverse IT experience specializing in the design and deployment of technology solutions for a wide range of industry sectors including legal, entertainment, professional, retail and others. All BDITS consultants are highly trained and skilled individuals with a proven track record. Because they are exposed to various environments and situations, our consultants are able to efficiently diagnose, troubleshoot and propose appropriate solutions. Each consultant is committed to providing the absolute highest level of customer service.

BlackDog IT Solutions

855 Village Center Drive #392 | North Oaks, Minnesota 55127 | 651.762.9333

Services and Solutions

BDITS provides a wide array of IT services and solutions for new businesses, ranging from desktop configuration to the design, implementation and management of multi-site networks.

Services

Consulting

Consulting services may include various aspects of systems and network implementations, upgrades or re-alignment of existing systems with current business needs.

Support

We provide on-site* maintenance and management of your networks, systems and desktops. Depending on your internet connectivity, remote assistance is also available.

Training

BDITS provides basic to advanced customized training for your end-users or IT staff to help you maximize your use of technology. User classes are taught by an experienced trainer with a comprehensive background as an administrative professional in the legal field. In-house IT staff systems training is often included as part of any project BDITS implements. If necessary, high level technical training is also available.

Solutions

From your home office to business systems and multi-site networks, BDITS provides innovative cost-effective solutions for all your IT needs.

Simplified Service: SiteCare SolutionsSM

Our job is to make our clients' business lives easier and more productive. Our SiteCare SolutionsSM make it easy for you to ensure your IT needs are covered, no matter what. Whether you require a little IT support, or a lot, we have a package to fit your needs. Rest assured, regardless of which SiteCare SolutionSM you choose, you'll receive the highest level of personalized service during every interaction with BDITS.

Simply OnDemand

Prompt on-site IT support, maintenance or break/fix response as needed.

Simply OnTrack

Know your IT investment in advance—designate and pre-pay for a specific number of service hours, while retaining the flexibility of investing your hours on maintenance, support, projects, or training initiatives.

Simply OnSchedule

Pre-scheduled weekly or monthly on-site visits for support or preventive maintenance tasks. Reap the benefits of having an in-house IT team without the cost of high salaries and benefits.

No additional charge for emergency service. No trip charges. No kidding.

Let us focus on your technology so you can get down to business. Rest easy, knowing that fast, reliable IT service is only a phone call away.

Call BlackDog IT Solutions today for a free evaluation and needs analysis!

651.762.9333

*On-site support is provided in the Minneapolis/St. Paul metropolitan area and surrounding suburbs. Engagements outside this area incur additional charges and are considered on a case-by-case basis.

Benefits To You:

We Focus on Your Technology,
so You Can Grow Your
Business

Cost Effective Innovative IT
Services & Solutions

Flexible and Scalable IT
Solutions to Meet the Needs
of Your Growing Business

Proactive and Preventive IT
Maintenance and Support

Fortune 500 IT Expertise
on Your Team

Exclusive SiteGuideSM,
Documentation at Your
Fingertips

Microsoft Technology
Solutions Experts

Free Evaluation and
Needs Analysis

"Whatever it Takes!"

**Technology
Empowerment
Simplified**

